

## Frequently Asked Questions

**Q. What is the Trawden Forest 500 Club?**

A. Trawden 500 Club is a fund-raising prize draw charity lottery for Trawden Forest Community Centre, shop and library. Of funds raised 50% will be retained for the benefit of TFCC and the remaining 50% will be distributed in prizes throughout the year.

**Q How much will it cost me?**

A Membership for the prize draw is £20 per annum for each purchased number.

**Q Can I pay monthly?**

A No, it is an annual payment of £20, per number.

**Q. I have requested more than one number the Direct Debit mandate only shows £20.**

A. You need only complete one direct debit mandate for multiple numbers. Because it's automated, setting up multiple options for the Direct Debit payments made things more difficult. The 500-club administration will amend your Direct Debit to reflect the quantity of numbers purchased.

Q. Do I need to set up individual direct debits for each number?

A. No, if you are purchasing more than one number. you only need to set up one Direct Debit, the 500 club administration will amend your Direct Debit accordingly

**Q. When will my Direct Debit be due?**

A. Annually on the 7<sup>th</sup> January.

**Q. When will the draws take place?**

A. The prize draw will take place the last week of every month.

**Q Will I receive confirmation of my entry?**

A. Yes, members will be notified by email and will include your allocated number(s).

**Q. What if I do not have an email?**

A. Members will be notified by phone using the number on their application form.

**Q. Can I buy a number/s as a gift for someone?**

A. Yes, on the application form, provide their name in the appropriate box.

**Q. Can I buy a number/s if I do not live in Trawden?**

A. Yes you can, membership is open to anyone over 18 years of age.

**Q. How many prizes will there be?**

A. There will be three prizes each month, and three prizes in the two additional draws which will take place in June and December.

Q. How much could I win?

A. Prizes will be based on the number of members and numbers purchased, 50% of the total income raised will be given out in prize money every month.

**Q. How will winners be notified?**

A. All prize winners will be notified by email or phone. Winnings will be paid by bank transfer within one week of the draw. The winning numbers for each month's draw will be posted on Trawden Forest's social media.

If you have any other questions, please contact us by email [500club@trawdenforest.com](mailto:500club@trawdenforest.com) or by telephone 07791552767.